## AGENDA ST. MARY PARISH 911 COMMUNICATIONS DISTRICT

1200 David Dr. Building B Morgan City, LA 70380 September 26, 2024 1:00 P.M.

- 1. Meeting Called to Order
- 2. Roll Call
- 3. Minutes: August 2024
- 4. Public Comment
- 5. Income Statement: August 2024
- 6. Expense Statement: August 2024
- 7. New Business: AT&T tariff rate Resolution
- 8. Old Business: None
- 9. Director Updates
- 10.General Discussion
- 11.Adjournment

## ST. MARY PARISH 9-1-1 COMMUNICATIONS DISTRICT

Regular Board Meeting 1200 David Drive, Building B Morgan City, LA 70380

> September 26, 2024 1:00 P.M.

Chairman, Mr. Ed Smith opened the September 26, 2024, regular meeting with the roll call. Mr. Matt Mayon, Mr. Duval Arthur, III, Mr. Garrett Grogan, and Mr. Justin Martin were in attendance. Mr. Scott Verret arrived approximately 10 minutes late. Mr. Jimmy Broussard did not attend.

Mr. Mayon made a motion to dispense with the reading of and to accept the August 2024 minutes. Mr. Grogan seconded the motion. All members were in favor and the motion carried.

Public Comment: none

**The income statement** for August2024 was \$72,285.27. Mr. Mayon made a motion to accept the income statement. Mr. Grogan seconded the motion. All members were in favor and the motion carried.

**The expense statement** for August 2024 was \$93,055.67. Mr. Mayon made a motion to accept the expense statement. Mr. Grogan seconded the motion. All members were in favor and the motion carried.

A budget to actual comparison was provided to the board for review.

Old Business: None

**New Business:** 

**AT&T Tariff Rate Resolution:** Mrs. Angeron advised the Board that in 1989, Resolution 9106 granted the authority to impose a 911 service charge throughout the entirety of the St. Mary Parish Communications District at a maximum fee for fixed location wire line service subscribers not to exceed 5% of the tariff rate based on the highest amount charged for basic service within the District by an exchange access service provider or equivalent. Although AT&T revises their fees every year, the last tariff rate increase in St. Mary Parish was approximately ten years ago. Ms. Angeron advised that several surrounding parishes recently adjusted their rates. She discussed the results of her survey/comparison of rates from Iberia, Lafayette, Lafourche, and Terrebonne. She explained that operational expenses have consistently increased while income has steadily decreased. This is largely due to the decrease in population and the transition from landlines to cellular phones.

To stabilize income, Resolution #092624 was proposed. The resolution authorizes the tariff based 911 service charge paid by residential service users of fixed location wire (i.e., landline telephone exchange service) line located within the boundaries of St. Mary Parish, to equal to 5.00% of the present tariff-based rate, or \$2.25 per access line per month. It also authorizes the tariff based flat fee 911 service charge paid by business service users of a fixed location wire line located within the boundaries of St. Mary Parish, to the amount equal to 1.75% of the present tariff-based rate or \$5.64 per access line per month. After a brief discussion by members, Mr. Mayon made a motion to accept the resolution as presented. Mr. Grogan seconded the motion. All members were in favor and the motion carried. The ordinance having been offered on the 26th day of September, 20024: was adopted by the following vote: FIVE (5) YEAS: Mr. Duval Arthur, Mr. Garrett Grogan, Mr. Justin Martin, Mr. Matt Mayon, Mr. Scott Verret.

ZERO (0) NAYS

ZERO (0) ABSTAIN

ONE (1) ABSENT: Mr. Jimmy Broussard

Go to stmary911.com or email mrandle@stmary911.com to request a copy of the resolution.

## **Director Updates:**

Mrs. Angeron advised that a new battery backup was installed. Dispatchers relocated to the auditorium in Morgan City during the installation process. AT&T proved unreliable in getting the needed lines operational. A service ticket was requested in August regarding issues with the lines and the issues were still unresolved at the time of the relocation. Mr. Jason Price with Allen's Communications was instrumental in getting our lines working. He brought the necessary equipment and hooked everything up so that we were able to have VoIP phones. This allowed us to serve the public without any disruptions. We have since cancelled the AT&T lines and have everything needed to efficiently handle calls during any future emergencies utilizing Allen's Communication equipment and internet service.

The fan motor in the mini split air conditioner was inoperable. A new motor was ordered and will be installed tomorrow.

During the backup batteries installation, the router/modem was impacted and although the systems were down, everything was reset. Once again Mr. Price of Allen's Communications was instrumental in correcting the problems that arose. Text to 911 was the last function to be repaired.

Mr. Louis Gaudet with Intrado worked diligently to bring our phone system back online. Mr. Smith advised that we should draft a letter to thank Mr. Gaudet for his tireless efforts. Mr. Verret advised that we should present a plaque of appreciation to Mr. Price.

During preparations for Hurricane Francine, Mrs. Angeron contacted the parish maintenance department to install the plywood covering on the windows of the call center. This has been a standard procedure for many years. Unfortunately, the plywood was not provided or installed, leaving the center vulnerable during this time. A carport cover was blown here from a neighboring building. This could have caused major damage to the call center, and equipment, if the windows had shattered, as well as causing a dangerous situation for the employees. Employee vehicles in the parking lot prevented the large sheets of metal from hitting the windows.

We will participate in National Night Out against Crime.

September 26, 2024

**General Discussion: None** 

We still have a shortage of employees and are hoping to fill the positions as soon as possible.

Adjournment: Mr. Mayon made a motion to adjourn the meeting. Mr. Grogan seconded the motion. All members present were in favor and the motion carried.

Approved:

Mr. Ed Smith, Chairman

Attest:

Charlette Angeron, Director